



## **eBike Xperience Terms and Conditions**

These terms and conditions ("Terms") govern your use of the Ebike Xperience website and the booking of our off-road electric motorbike experiences. By using our website and making a booking, you agree to be bound by these Terms.

### **\*1. Rental Services\***

- Ebike Xperience offers off-road electric motorbike rentals to the general public.
- We provide all necessary clothing and protective gear.
- We maintain appropriate insurance coverage for your safety.

### **\*2. GDPR Compliance\***

- Ebike Xperience complies with the General Data Protection Regulation (GDPR). Your personal information will be handled in accordance with our Privacy Policy.

### **\*3. Booking and Cancellation\***

- Bookings must be made in advance through our website or via other approved methods. Cancellations made at least 7 days before the scheduled event will receive a full refund.
- Cancellations made at least 48 hours before an event will receive a 50% refund.
- Cancellations made less than 48 hours before a scheduled event will not be eligible for any refund.
- In the unlikely event that Ebike Xperience cancels an event, you will be offered a full refund or the opportunity to reschedule your session.

### **\*4. Release of Liability\***

By booking and participating in our activities, you assume all risks associated with off-road motorbiking. You agree to release, discharge, and hold harmless Ebike Xperience, its owners, employees, and agents from any claims or liabilities resulting from your participation.

### **\*5. Governing Law\***

These Terms are governed by and construed in accordance with the laws of the United Kingdom.

### **\*6. Changes to Terms\***

Ebike Xperience may update these Terms at any time. It is your responsibility to review them periodically.

By booking an experience with Ebike Xperience, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.