

Privacy Policy

Last Updated: 17/10/2023

1. Introduction

Ebike Xperience ("we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and disclose your personal data when you use our website and services. We are fully compliant with the General Data Protection Regulation (GDPR).

2. Information We Collect

- *Personal Information:* We collect personal information you provide when booking an experience with us. This may include your name, contact information, and payment details.
- *Device Information:* We collect data about your device, including the type, operating system, and IP address.
- *Usage Information:* We collect information about how you use our website, such as the pages you visit and the time and date of your visits.

3. How We Use Your Information

- We use your personal information to process bookings and payments, provide you with our services, and communicate with you.
- We use device and usage information for website analytics, security, and improving our services.

4. Sharing Your Information

- We do not sell, trade, or rent your personal information to third parties.

- We may share your information with service providers, such as payment processors, for the purpose of fulfilling your bookings.

5. Data Security

- We take reasonable measures to protect your personal information and ensure it is not subject to unauthorized access, disclosure, or alteration.

6. Your Rights

- You have the right to access, correct, or delete your personal information. Please contact us to exercise these rights.

7. Cookies and Similar Technologies

- We use cookies and similar technologies to improve your website experience. You can manage cookies through your browser settings.

8. Links to Third-Party Websites

- Our website may contain links to third-party websites. We are not responsible for their privacy practices. Please review their privacy policies.

9. Changes to this Privacy Policy

- We may update this Privacy Policy to reflect changes in our practices. The updated policy will be posted on our website with the last updated date.

10. Contact Us

If you have any questions or concerns regarding our Privacy Policy, please contact us at info@ebikexperience.co.uk

By using our website and services, you consent to the practices described in this Privacy Policy.